

Assignment and Scheduling Problems

Junaid Hasan

Math 381 Lecture 4

Assignment Problem: High Level Idea

- ▶ A typical assignment problem look like:
- ▶ A list I of m workers and a list J of m Jobs.
- ▶ Consider $x[i, j] = 1$ if worker i is assigned job j and 0 otherwise.
- ▶ Furthermore, for each (i, j) either a cost $c[i, j]$ or a preference $p[i, j]$.
- ▶ Goal is to *maximize* preference $\sum_{i \in I} \sum_{j \in J} p[i, j] \cdot x[i, j]$ or *minimize* cost $\sum_{i \in I} \sum_{j \in J} c[i, j] \cdot x[i, j]$.
- ▶ subject to
- ▶ Each job is assigned to one worker $\sum_{i \in I} x[i, j] = 1$ for all $j \in J$.
- ▶ Each worker doing one job $\sum_{j \in J} x[i, j] = 1$ for all $i \in I$.

Modifications

Scheduling Problem: Example

A hospital supervisor needs to create a schedule for four nurses over a three-day period, subject to the following:

- ▶ Each day is divided into three 8-hour shifts.
- ▶ Every day, each shift is assigned to a single nurse.
- ▶ No nurse works more than one shift on a given day.

Question

- ▶ How do we convert this problem in an LP?
- ▶ What do we maximize/minimize?

Preference

- ▶ Suppose nurses have a preference for each day and each shift.
- ▶ $\text{rating}[(n,d,s)] = 0$ if nurse n cannot work day d , shift s .
- ▶ $\text{rating}[(n,d,s)] = 1$ if nurse n can work day d , shift s , but not preferred.
- ▶ $\text{rating}[(n,d,s)] = 2$ if nurse n prefers to work day d , shift s .
- ▶ Then our goal is to maximize rating.
- ▶ Alternatively there may be a cost per nurse for a day, shift (transport, training, skills etc) and the hospital may want to minimize that.

Data

```
nurses = [1,2,3,4]
shifts = [1,2,3]
days = [1,2,3]
rating = {(1,1,1):0, (1,1,2):1, (1,1,3): 2, ...
}
```

- ▶ Refer to Python Notebook for the full code. `## Model`
- ▶ We create a model `model = Model("Nurse Scheduling")`
- ▶ Shift data `shift_data[(i,j,k)] = 1` if nurse `i` is scheduled on day `j` and shift `k`, it is 0 otherwise.
- ▶ Constraints:
- ▶ One nurse per shift: `quicksum(shift_data[(n,d,s)] for n in nurses) == 1` for all days and shifts.
- ▶ At most one shift per day `quicksum(shift_data[(n,d,s)] for s in shifts) <=1` for all nurses.

Contd..

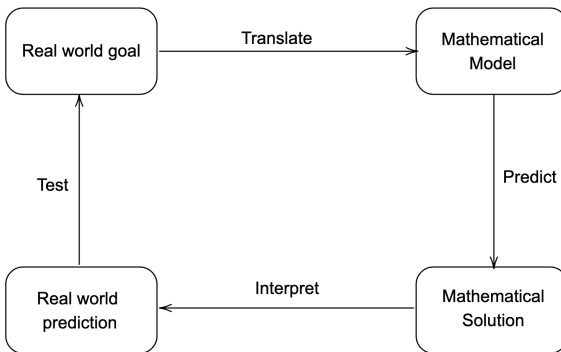
- ▶ Objective Function
- ▶ Maximize

$$\sum_{d \in \text{days}} \sum_{s \in \text{shifts}} \sum_{n \in \text{nurses}} \text{shiftdata}[(n, d, s)] \cdot [\text{rating}[n, d, s]]$$

- ▶ Solve the Model `model.optimize()`

4 steps of Modelling

- Recall from lecture 1.



Tweaks

- ▶ Suppose we want to enforce that nurses cannot work 0 rated shifts.
- ▶ Each nurse is assigned at least two shifts during the three day period.
- ▶ We do this by
- ▶ `shift_data[(n,d,s)] <= rating[(n,d,s)]` for all `n,d,s`.
- ▶ This ensures that `shift_data` is 0 when `rating` is 0.
- ▶ `quicksum(shift_data[(n,i,j)] for i in days for j in shifts) >= 2` for all nurses `n`.

Major Changes

- ▶ Suppose now that the union has passed a resolution that shifts cannot be more than 4 hours long. Therefore 6 shifts per day.
- ▶ Nurses cannot have more than 2 shifts per day.
- ▶ Since the number of shifts now is 18 for a three day schedule.
- ▶ There are 4 nurses, therefore each nurse must work at least 4 shifts in three days.

Model

```
nurses = ["A","B","C","D"]
shifts = ["early morning","morning","day","afternoon","evening"]
days = [1,2,3]
```

- ▶ Constraints
- ▶ At least 4 total shifts $\text{quicksum}(\text{shift_data}[(n,i,j)] \text{ for } i \text{ in days for } j \text{ in shifts}) \geq 4$ for all n,d,s .
- ▶ One nurse per shift $\text{quicksum}(\text{shift_data}[(n,d,s)] \text{ for } n \text{ in nurses}) == 1$
- ▶ At most two shifts a day $\text{quicksum}(\text{shift_data}[(n,d,s)] \text{ for } s \text{ in shifts}) \leq 2$
- ▶ Cannot work 0 rated shift $\text{shift_data}[(n,d,s)] \leq \text{rating}[(n,d,s)]$

Model vs Real World

- ▶ Even with this schedule we may not be satisfied
- ▶ It may happen that one a single day nurse B gets early morning shift and evening shift, which may be undersirable because she may prefer consecutive shifts.
- ▶ Homework: Think about how you would enforce this constraint in the model.
- ▶ Specifically suppose we want that if a nurse gets two shifts then they must be consecutive (1 apart), or at most 2 apart.

Takeaways

- ▶ Models help us solve a mathematical problem which may resemble a real world problem.
- ▶ However a real world problem may be far more involved and we may have to change the model multiple times.
- ▶ Even with lots of changes the model is still a mathematical representation.
- ▶ It is essential to get information from the model, but not to lose the sight of the real world problem.
- ▶ There may be real world constraints which may be difficult/impossible to state/solve mathematically.